



JUST A PHONE CALL AWAY

Expert help via the internet: if a workshop needs help with electronic issues quickly, Haldex experts step into the gap online.

HALDEX REMOTE SERVICES is the magic phrase. This online service brings in-depth expert knowledge and specialised support to the specialist workshop quickly and easily via the internet. All it takes is a phone call. The password-protected procedure is particularly helpful if the electronics are baffling workshop personnel.

When the workshop computer is connected to the vehicle's electronics, Haldex experts gain direct access to the problem and do



whatever the situation requires.

The advantage: long telephone discussions between the workshop and Haldex Support are no longer necessary to investigate the problem. Instead, Haldex technicians can access the system and intervene as if on site. This saves the workshop both time and money. Remote Services helps reduce trailer downtime and improve productivity. Whenever there is a lack of resources or expertise on site, a simple call to Remote

Services is all that's needed. But the new Remote Services offering from Haldex is not limited to just tricky electronics. Workshops do not always have the latest versions of softwares. Remote Services makes it quick and easy for them to update their systems.

Haldex Remote Services is available throughout the EU. Online support does not come from an anonymous call centre, but from Haldex technicians who speak the client's language. What's more, Remote

Services is very cost-effective.

There is no standing monthly charge, and no special investment is necessary. Haldex charges a moderate national rate per minute. And the first ten minutes of online support are free of charge. ■

More Information:
www.haldex.com/remote-services