Brake Hardware Kit Distribution Point Changes

Effective April 1, 2012, all brake hardware kit orders will be processed and shipped from Haldex Friction Centers direct to our customers. This strategic move not only places the product closer to the customer, but it will also allow for “like” product groups to be bundled together, creating the opportunity for increased sales.

Order Placement

Customers will be given the option of placing orders for brake hardware kits by contacting the Haldex Friction Center who services their area. If you prefer, your ordering process does not have to change. Haldex will simply change the routing on the orders as you place them.

Will Call Orders

Stocking brake hardware kits at all Haldex Friction Center locations will now make “will call” orders possible. Kansas City area customers will continue to pick up hardware kits from the Kansas City Distribution Center.

Returns

Brake hardware kits will now need to be returned to the Haldex Friction Center who services your area. Unless purchased through “will call” no hardware kits are to be returned to the Kansas City Distribution Center. An RGA (Returns Goods Authorization) number must be issued by the Haldex Friction Center in order to return brake hardware kits. Return shipping information will be provided with the RGA number.

Freight Requirements

Brake hardware kits may now be combined with shoes and/or block to reach the prepaid freight requirement of $1400 (excluding cores).

Should you have questions or need additional information regarding these changes, please contact your local Haldex Sales Professional.