



# WARRANTY CLAIM FORM

Serial Number \_\_\_\_\_

(L90005 Rev. 6/15 web only)

The Haldex Warranty Claim Form (L90005) must be filled out completely. An incomplete warranty form may delay the warranty process. Review all forms for completeness before submission.

Customer Return Number: \_\_\_\_\_

Date: \_\_\_\_\_

Store Number: \_\_\_\_\_

Account Number: \_\_\_\_\_

Shipping Charges: \_\_\_\_\_

Distributor: \_\_\_\_\_

Customer: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Phone: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Part Number	Description	Quantity

### IN CASE OF WARRANTY DENIAL PLEASE SELECT THE FOLLOWING ACTION (CHECK ONE)

- OPTION 1 - Scrap Material    
 OPTION 2 - Bank Cores    
 OPTION 3 -Return Material FREIGHT COLLECT  
**UPS ACCT NO.** \_\_\_\_\_

Product more than five (5) years old based on manufacturer date code will not be considered for warranty except for Life Seal Actuators and Haldex Automatic Brake Adjusters used in line-haul / on-highway type applications. Date codes can be found on the ID tag attached to the product or stamped into the product and are in the following formats:

- |                              |                       |                        |  |
|------------------------------|-----------------------|------------------------|--|
| 1. 208K                      | 20 = Week Of The Year | 8 = Last Digit Of Year | K = Plant                              |
| 2. 302A8K                    | 302 = Day Of The Year | A = Shift              | 8 = Last Digit Of Year    K = Plant    |
| 3. 30208                     | 302 = Day Of The Year | 08 = Year              |  |
| 4. 302A08K                   | 302 = Day Of The Year | A = Shift              | 08 = Year                    K = Plant |
| 5a. D3020826 (D=Distributor) | 302 = Day Of The Year | 08 = Year              | 26 = Run                               |
| 5b. O3020826 (O=OEM)         | 302 = Day Of The Year | 08 = Year              | 26 = Run                               |

**HALDEX IS NOT RESPONSIBLE FOR CLAIMS THAT ARE NOT RETURNED TO HALDEX WITHIN NINETY (90) DAYS FROM THE FAILURE DATE.**

NATURE OF DEFECT: \_\_\_\_\_

### THIS SECTION TO BE COMPLETED FOR ALL PRODUCTS

- CHECK ONE:**    
 Replace Warranty Product    
 Credit For Warranty Product  
(Note: Credit for core (if eligibility exists) - Core to core bank (if no eligibility exists).

Vehicle Make/Model: \_\_\_\_\_ Date Installed and Mileage\*: \_\_\_\_\_

Engine Make/Model: \_\_\_\_\_ Date Removed and Mileage: \_\_\_\_\_

\* If installation date and mileage are not specified Haldex will refer to the manufacturer date code to ensure proper warranty allocation.

**U.S. WARRANTY RETURNS  
NON-FRICTION NEW AIR PRODUCT  
AND REMANUFACTURED PRODUCT**

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**PRODUCTS:** All New (Non-Friction) and Remanufactured Service Parts Distributed By Haldex Brake Products Corporation. New Dana (Spicer) Style Clutches.

**Haldex Brake Products Corporation  
10711 N.W. Airworld Drive  
Kansas City, MO 64153  
Phone: 877-442-5339**

**U.S. WARRANTY RETURNS  
FRICTION PRODUCT**

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**PRODUCTS:** All claims and failed friction products are to be returned to the Haldex Friction Center that supplied the product.

**CANADA WARRANTY RETURNS  
ALL PRODUCT**

**Haldex Limited/Haldex Limitée  
500 Pinebush Road, Unit #1  
Cambridge, ON Canada N1T 0A5  
Phone: (519) 621-6722**

**PRODUCTS:** All claims and failed products are to be returned to the Canadian Distribution Centre.