



WARRANTY CLAIM FORM

Serial Number _____

(L90005 Rev. 9/12)

The Haldex Warranty Claim Form (L90005) must be filled out completely. An incomplete warranty form may delay the warranty process. Review all forms for completeness before submission.

Date: _____ **Customer Return Number:** _____

Account Number: _____ **Store Number:** _____

Distributor: _____ **Shipping Charges:** _____

Address: _____ **Customer:** _____

City/State/Zip: _____ **Address:** _____

Phone: _____ **City/State/Zip:** _____

Contact Name: _____ **Phone:** _____

Contact Name: _____ **Contact Name:** _____

Part Number	Description	Quantity

IN CASE OF WARRANTY DENIAL PLEASE SELECT THE FOLLOWING ACTION (CHECK ONE)

OPTION 1 - Scrap Material OPTION 2 - Bank Cores OPTION 3 -Return Material FREIGHT COLLECT
UPS ACCT NO. _____

Product more than five (5) years old based on manufacturer date code will not be considered for warranty except for Life Seal Actuators and Haldex Automatic Brake Adjusters used in line-haul / on-highway type applications. Date codes can be found on the ID tag attached to the product or stamped into the product and are in the following formats:

- | | | | |
|------------------------------|-----------------------|------------------------|----------------------------------|
| 1. 208K | 20 = Week Of The Year | 8 = Last Digit Of Year | K = Plant |
| 2. 302A8K | 302 = Day Of The Year | A = Shift | 8 = Last Digit Of Year K = Plant |
| 3. 30208 | 302 = Day Of The Year | 08 = Year | |
| 4. 302A08K | 302 = Day Of The Year | A = Shift | 08 = Year K = Plant |
| 5a. D3020826 (D=Distributor) | 302 = Day Of The Year | 08 = Year | 26 = Run |

HALDEX IS NOT RESPONSIBLE FOR CLAIMS THAT ARE NOT RETURNED TO HALDEX WITHIN NINETY (90) DAYS FROM THE FAILURE DATE.

NATURE OF DEFECT: _____

THIS SECTION TO BE COMPLETED FOR ALL PRODUCTS

CHECK ONE: Replace Warranty Product Credit For Warranty Product
 (Note: Credit for core (if eligibility exists) - Core to core bank (if no eligibility exists).

Vehicle Make/Model: _____ **Date Installed and Mileage*:** _____

Engine Make/Model: _____ **Date Removed and Mileage:** _____

* If installation date and mileage are not specified Haldex will refer to the manufacturer date code to ensure proper warranty allocation.

DO NOT WRITE BELOW THIS LINE

Freight Line _____ Disposition Code _____ Date Code _____

Product Line _____ Credit Memo # _____ Core Bank/Ref. No. _____ AIAG Code _____

Service Inspection Department Report: _____

Warranty **Policy Adjustment** **Other Adjustment** **No Credit**
 Yellow Copy - Customer • White Copy - Return To Warranty Location With Product • Pink Card - Attach To Product

www.haldex.com

**U.S. WARRANTY RETURNS
NEW AIR PRODUCT**

Haldex Brake Products Corporation
10715 N.W. Airworld Drive
Kansas City, MO 64153
Phone: (816) 891-2470

PRODUCTS: All New (Non-Friction) Service Parts Distributed By Haldex Brake Products Corporation. New Dana (Spicer) Style Clutches.

**U.S. WARRANTY RETURNS
REMANUFACTURED
PRODUCT**

Haldex Brake Products Corporation
Marion Division
Phone: (828) 652-9308

SHIPPING ADDRESS:

5334 Highway 221 South
Marion, NC 28752

MAILING ADDRESS:

P.O. Box 1129
Marion, NC 28752-1129

PRODUCTS: All Remanufactured Service Parts Distributed By Haldex Brake Products Corporation.

**U.S. WARRANTY RETURNS
FRICTION PRODUCT**

PRODUCTS: All claims and failed friction products are to be returned to the Haldex Friction Center that supplied the product.

**CANADA WARRANTY RETURNS
ALL PRODUCT**

Haldex Limited/Haldex Limitée
500 Pinebush Road, Unit #1
Cambridge, ON Canada N1T 0A5
Phone: (519) 621-6722

PRODUCTS: All claims and failed products are to be returned to the Canadian Distribution Centre.